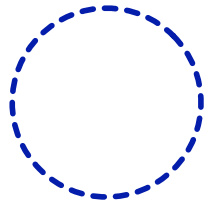


Informing Decision Making I: the Delphi Method

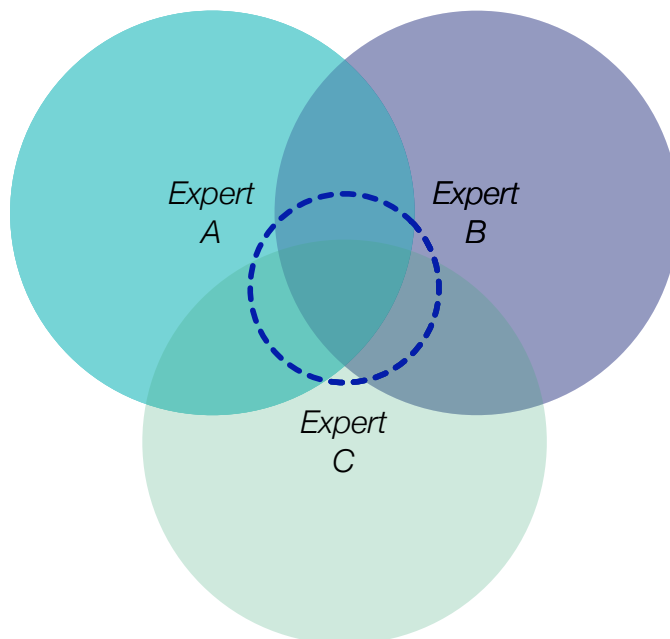
Ruben R. Puentedura, Ph.D.



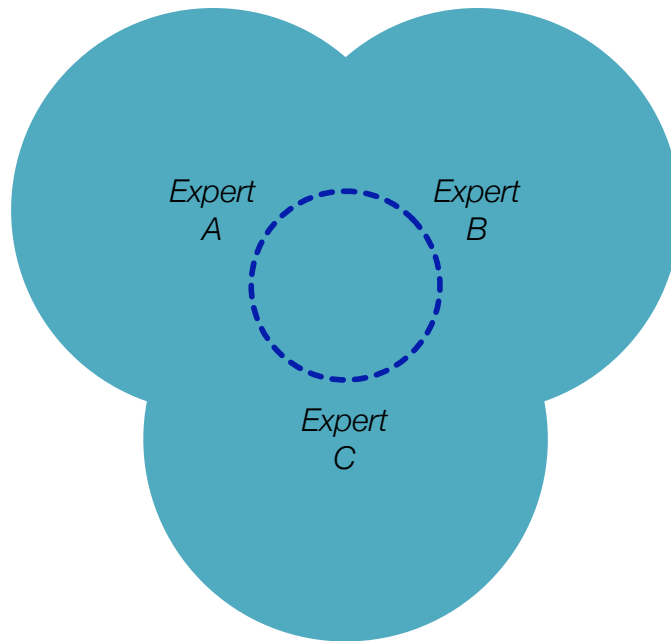
Wanted: the Relevant Information Space



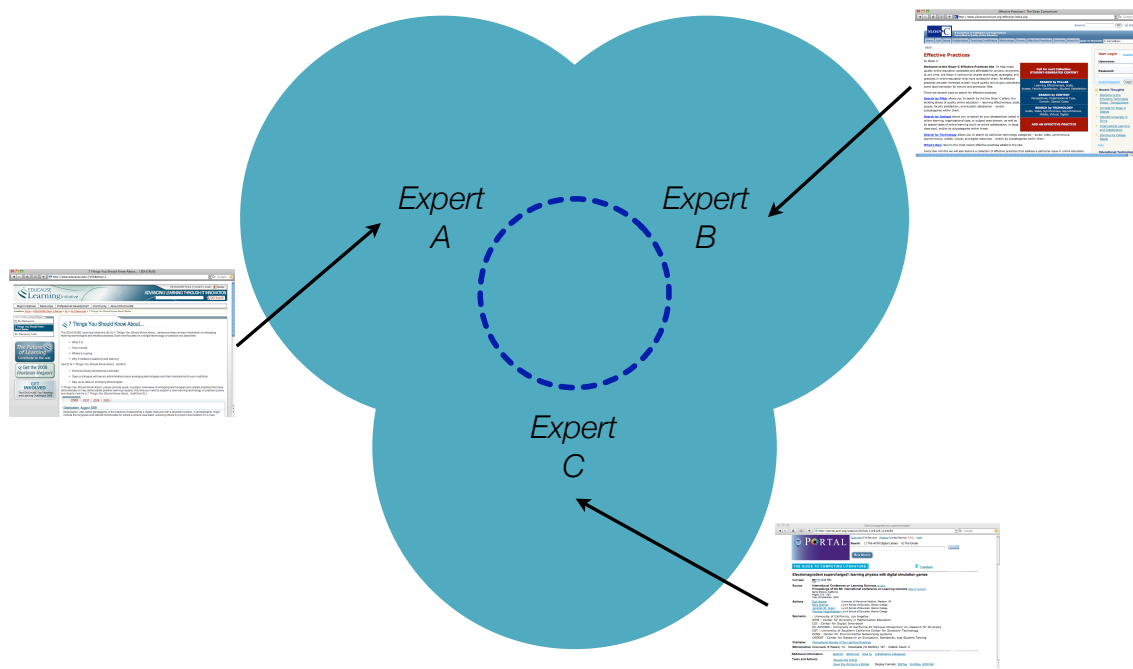
Stage 1: Bringing in the Experts



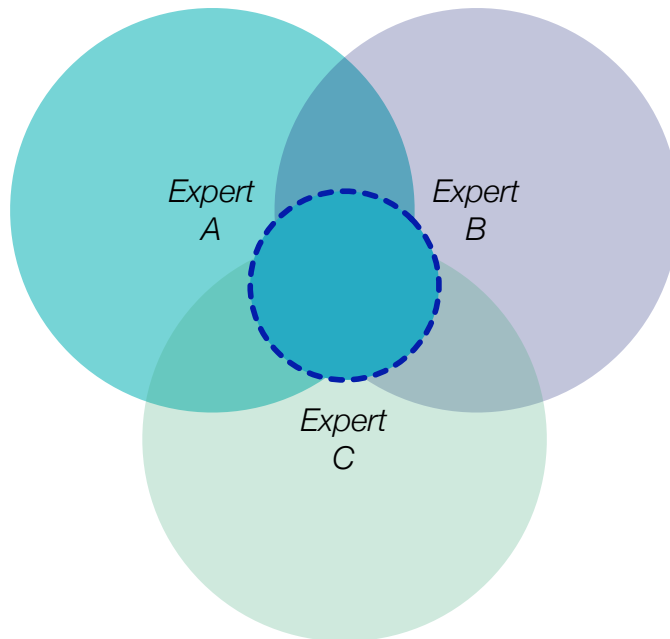
Stage 2: Aggregating the Replies



Stage 3: Informing the Process



Stage 4: Selecting the Relevant Information Space



Things to Keep In Mind

- Change some, but not all, of your expert panel members each year:
 - Too much change leads to unstable recommendations, too little change leads to groupthink-like phenomena.
- Make sure you have a broad range of expertise and backgrounds in your expert panel:
 - Not everyone should be a technologist, or a faculty member, or an administrator.
- Make sure your panel has innovators, opinion leaders, and early majority members (*cf.* Rogers) on it:
 - Panels that only feature innovators tend to produce recommendations that are not representative of the needs of the institution as a whole.

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